

Automated Passport Control Kiosks





Facility crowding with 26 kiosks

January – February 2017 Hold Events

Hold Type	Number of Holds	Total Minutes	Average Minutes/Hold	Minimum Minutes	Maximum Minutes
For Gate	23	1,032	45	17	159
In Corridor	125	3,734	30	5	155
Total	148	4,766	32	5	159

Greatest number of minutes spent holding in corridor because of congestion in Passport Control



Passengers holding in corridor